

Dear Customer,

In order to simplify our exchange and facilitate the flow of goods and documents, you will find some information below that may help you.



ORDER

- Address goods retrieval to abwicklung@partnerbio.eu .
- **Please include details of the specific unloading conditions** if required.
- **Opening hours** of the unloading location.
- If you work with **the unloading number / notification number**, please let us know immediately when calling up the goods.



TRANSPORT

Questions about **transport/arrival of goods**: transport@partnerbio.eu

- **+ 49 6831 16520 42**
- **+49 172 61 65 498**
- **+49 152 34 65 37 99**



ACCOUNTING

- Inquiries regarding invoices and payments should be directed to:
buchhaltung@partnerbio.eu



QUALITY

- In case of quality problems, contact Maximilien **L'Hyver directly by phone +49 152 34 65 37 99** or **+49 6831 165 2020** and send a written report - including documents, analyses and photos - to quality@partnerbio.eu .
- **Certificate** can be found under www.partnerbio.eu

We are at your disposal.

Your Partner**bio** Team